

# What's New Quality Center

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# Agenda

## What's New in ALM 11

- TestDirector / Quality Center History
- Smart Repository
- Requirements Management
- Sprinter: Accelerated Manual Testing
- Project Planning & Tracking
- Template Based Reports
- Business Process Testing
- QC Deployment
- What Else

# TEST DIRECTOR / QUALITY CENTER HISTORY



# TEST DIRECTOR/QUALITY CENTER HISTORY

<b>1995</b>	TD 1.52	Windows like interface (and 1.52 for OS/2!)
<b>1997</b>	TD 4.0, <b>1999</b> , TD 6.01	
<b>2000</b>	TD 7.0i	Fully web enabled, new requirements module
<b>2001</b>	- TD 7.2, <b>2002</b> - TD 7.5, <b>2002</b> - TD 7.6, <b>2003</b> - TD 8.0	
<b>2004</b>	QC 8.0	New Java Server, High Availability, BPT module
<b>2004</b>	QC 8.2	Advanced reporting, requirement traceability rules
<b>2006</b>	QC 9.0	Dashboard server, STM module, defects traceability, repository over database
November 2006 - Mercury acquired by HP		
<b>2007</b>	QC 9.2	Risk based testing, releases module, Excel reporting
<b>2009</b>	QC 10.0	Versioning, sharing, baselining, New Premier version
<b>2010</b>	QC 11.0	... / ALM 11

# TestDirector 1.51

## Defects Tracking

Bug Table						
#		Status	Subject	Assigned To	Detected By	Summary
1		Closed	Forms	erin	patrick	"Account" in main menu
4		Open	Client	patrick	david	Check balance before transaction.
6	✓	Closed	Forms	scott	alex	"Buy" button enabled also when
7	✓	Closed	Investments Form	david	eduard	"Buy" should be "Buy..."
8	✓	Fixed	Sell	mark	david	CRASH - opening Stock Symbol list
14	✓	New	Sell	guest	erin	Share price not updated
15	✓	Open	Sell	simon	eduard	Overflow in Share to Buy
16	✓	Fixed	Buy	eduard	alex	Stock price not updated
17		Open	Buy	scott	erin	Negative values in Share to Buy field not
18		Closed	Buy	alex	eduard	typing -10 causes error in Buy form

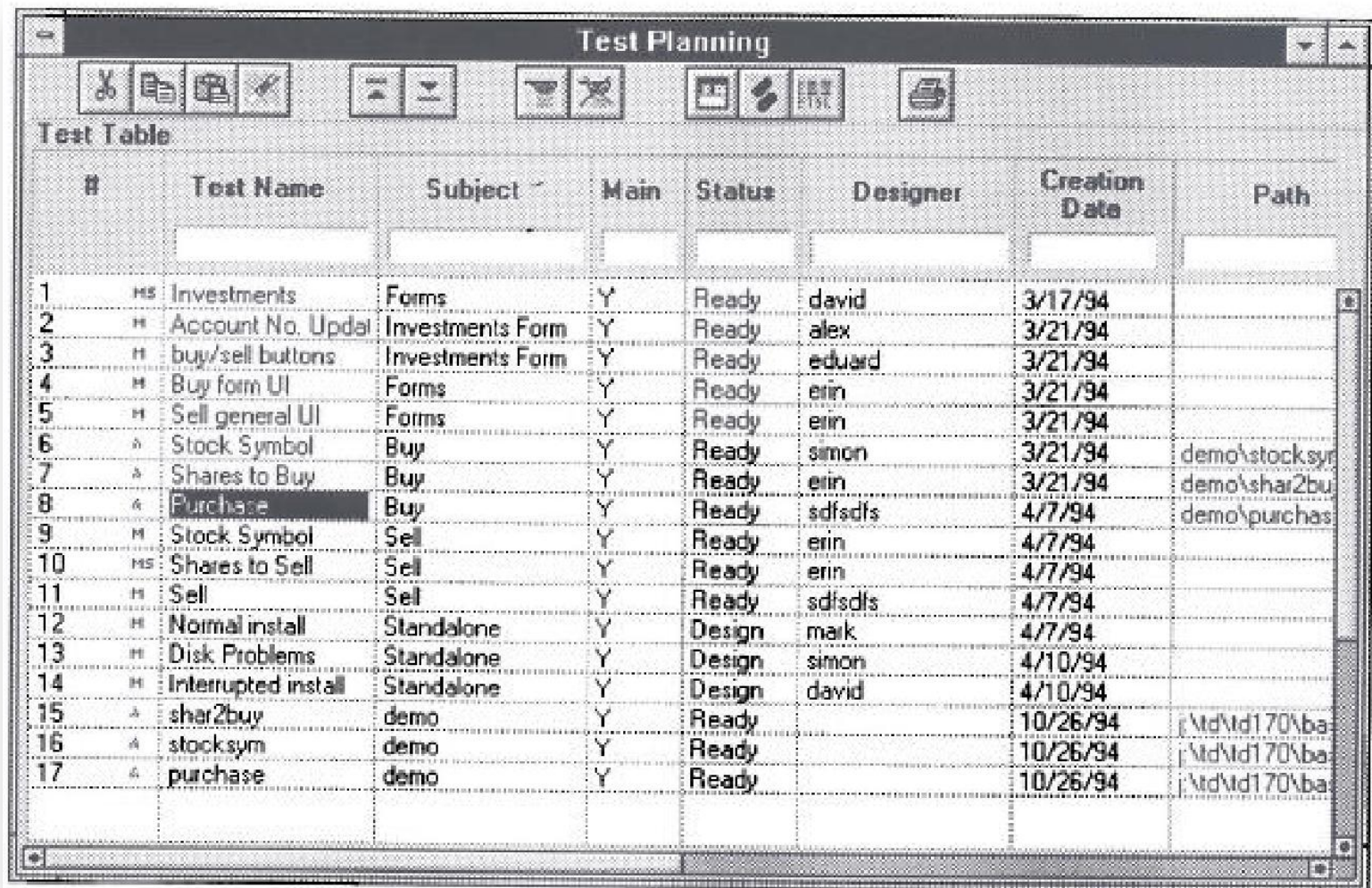
  

History on <All fields>				
Field	Date	Time	Changed By	New Value
Assigned To	10/30/94	17:42:43	guest	erin
Status	10/30/94	17:42:43	guest	Closed
Status	7/5/94	17:09:51	david	Closed
Status	6/20/94	17:05:06	erin	Fixed
Status	6/15/94	17:04:38	alex	Open



# TestDirector 1.51

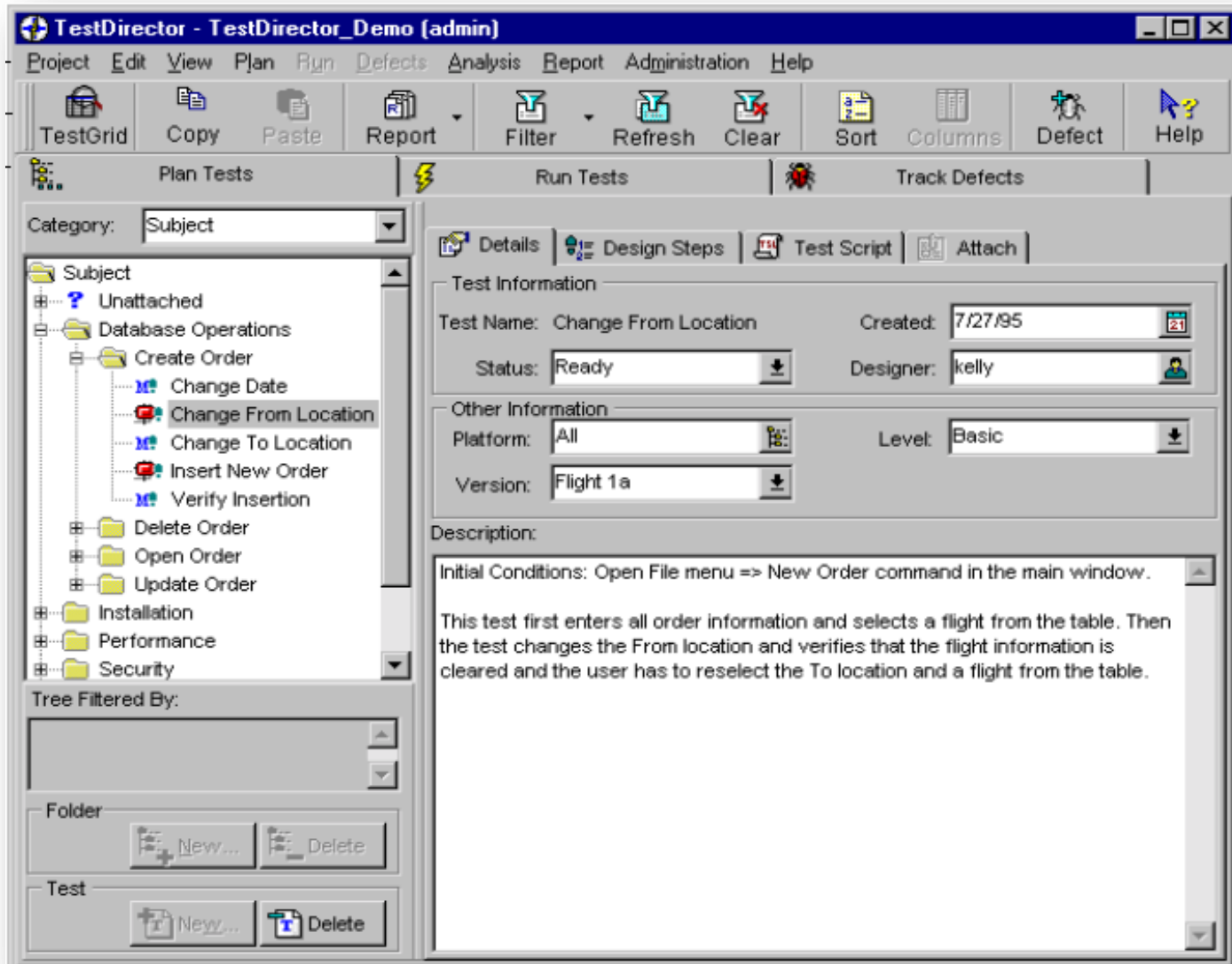
## Test Planning



#	Test Name	Subject	Main	Status	Designer	Creation Date	Path
1	Investments	Forms	Y	Ready	david	3/17/94	
2	Account No. Update	Investments Form	Y	Ready	alex	3/21/94	
3	buy/sell buttons	Investments Form	Y	Ready	eduard	3/21/94	
4	Buy form UI	Forms	Y	Ready	erin	3/21/94	
5	Sell general UI	Forms	Y	Ready	erin	3/21/94	
6	Stock Symbol	Buy	Y	Ready	simon	3/21/94	demo\stocksym
7	Shares to Buy	Buy	Y	Ready	erin	3/21/94	demo\share2buy
8	Purchase	Buy	Y	Ready	sdfsdfs	4/7/94	demo\purchase
9	Stock Symbol	Sell	Y	Ready	erin	4/7/94	
10	Shares to Sell	Sell	Y	Ready	erin	4/7/94	
11	Sell	Sell	Y	Ready	sdfsdfs	4/7/94	
12	Normal install	Standalone	Y	Design	mark	4/7/94	
13	Disk Problems	Standalone	Y	Design	simon	4/10/94	
14	Interrupted install	Standalone	Y	Design	david	4/10/94	
15	share2buy	demo	Y	Ready		10/26/94	j:\td\td170\ba
16	stocksym	demo	Y	Ready		10/26/94	j:\td\td170\ba
17	purchase	demo	Y	Ready		10/26/94	j:\td\td170\ba

# TestDirector 6.01

## Test Planning



# TestDirector 7.0i

## Requirements

Project : TestDirector\_Demo [admin]    REQUIREMENTS    TEST PLAN    TEST LAB    DEFECTS    TOOLS    HELP    Logout

Requirements View Reports Graphs

Requirements Tree: Coverage View

Tests Coverage    Details

Select Tests    Status Filter: All    ☐ Full Coverage

Name	Status	Execution Date	Designer
Login Boundary	N/A	11/30/1999	bob
Login Fail Shutdown	N/A	11/30/1999	bob

**1 - Login Operations**

- 1.1 - Check Agent Name**
- 1.2 - Check Password**
- 1.3 - Close Login form**
  - 1.3.1 - Check form closing**
    - 1.3.1.1 - With 'OK'
    - 1.3.1.2 - With 'Cancel'
    - 1.3.1.3 - With 'X'
    - 1.3.1.4 - With 'Esc'
    - 1.3.1.5 - With 'Enter'

**2 - DataBase Operations**

**3 - Send Fax Operations**

**4 - Check Security Capabilities**

**5 - Graphs and Reports Operations**

**6 - UI Checking Operations**

**7 - Help**



# TestDirector 7.0i

## Test Planning

Project : TestDirector\_Demo [admin]   **REQUIREMENTS**   TEST PLAN   **TEST LAB**   DEFECTS   TOOLS   **HELP**   Logout

Planning   View   Reports   Graphs

Test Plan Tree

Details   Design Steps   Test Script   Attachments   Reqs Coverage

Test Name :    Created :

Status :    Designer :

Description:

Initial Conditions: Open File menu => New Order command in the main window.

This test first enters all order information and selects a flight from the table. Then it changes the Date of Flight and verifies that the flight information is cleared. At this point the user has to reselect a flight.

Other Information:

Level :    Platform :

Version :

Subject

- + ? Unattached
- Database Operations
  - Create Order
    - Change Date
    - Change From Location
    - Change To Location
    - Insert New Order
    - Verify Insertion
  - + Delete Order
  - + Open Order
  - + Update Order
- + Installation
- + Performance
- + Security
- + System
- + User Interface

# Quality Center 8.0

## Requirements

The screenshot displays the Mercury Quality Center 8.0 interface, specifically the Requirements module. The top navigation bar includes a search bar with 'abc', a toolbar with icons for navigation and actions, and the title 'Mercury Quality Center'. Below this, a breadcrumb trail shows 'Project : QualityCenter\_Demo [admin]' followed by 'TOOLS', 'HELP', and 'LOGOUT' buttons. The main navigation pane on the left contains icons and labels for 'Requirements', 'Test Plan', 'Test Lab', and 'Defects'. The central pane is titled 'Document View' and contains a toolbar with various document management icons. Below the toolbar is a table listing requirements. The table has columns for 'ReqID', 'Name', 'Author', 'Creation ...', 'Creation Ti...', and 'Reviewed'. The first row is highlighted, showing '[RQ0003] Mercury Tours Application' by 'alex\_qc' created on '1/9/2003' at '9:07:29 AM', which is 'Reviewed'. Other rows include 'Application Security', 'Application Client System', 'Application Usability', 'Application Performance', 'Application Reliability', 'Profile Management', and 'Booking System'. At the bottom, there are tabs for 'Description' and 'History', with the 'Description' tab active, showing the text 'Web-based application (site) for travelers.'

Mercury Quality Center

Project : QualityCenter\_Demo [admin] TOOLS HELP LOGOUT

Requirements View Tools Analysis

Document View

ReqID	Name	Author	Creation ...	Creation Ti...	Reviewed
[RQ0003]	Mercury Tours Application	alex_qc	1/9/2003	9:07:29 AM	Reviewed
[RQ0020]	Application Security	alex_qc	1/9/2003	1:15:09 PM	Not Reviewed
[RQ0042]	Application Client System	shelly_qc	1/15/2003	11:23:56 AM	Reviewed
[RQ0045]	Application Usability	shelly_qc	1/15/2003	11:33:15 AM	Reviewed
[RQ0046]	Application Performance	shelly_qc	1/15/2003	11:34:29 AM	Reviewed
[RQ0047]	Application Reliability	shelly_qc	1/15/2003	11:35:06 AM	Reviewed
[RQ0008]	Profile Management	alex_qc	1/9/2003	9:20:33 AM	Reviewed
[RQ0007]	Booking System	alex_qc	1/9/2003	9:19:19 AM	Reviewed

Description History

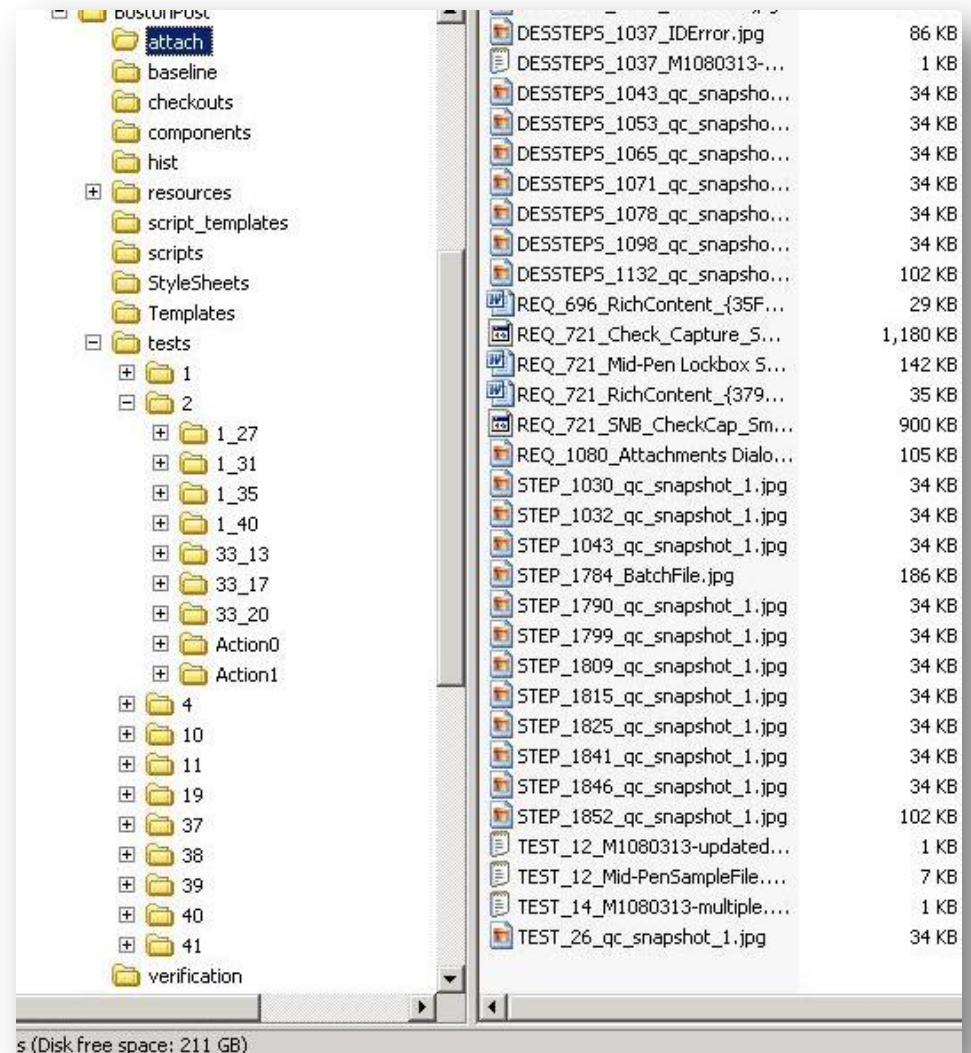
Web-based application (site) for travelers.

# SMART REPOSITORY



# FILES, FILES, FILES...

- File System today:
  - Attachments
  - Tests
  - Version control copies
  - Baseline copies
- Bottom line: A LOT OF FILES



Is there something that we  
can do about all these files?



# INTRODUCING SMART REPOSITORY

Customer	Project	File Count Before	File Count After	File Count Reduction	Size before	Size After	Size reduction	Feedback
Cust A	Project 1	2,308,058	246,999	<b>90%</b>	11 GB~	5.3 GB	<b>50%</b>	So far it seemed really easy – I especially like how the transition to the smart repository is completely hands off; all background
	Project 2	8,165,801	831,455	<b>87%</b>	32.5 GB	11.3 GB	<b>65%</b>	
Cust B	Project 1	17,630	12,866	<b>30%</b>	17 GB	4 GB	<b>77%</b>	I'm impressed that we have a 75% reduction in the space taken up by the projects on the server.
	Project 2	698,908	133,670	<b>80%</b>	7 GB	2.3 GB	<b>73%</b>	
	Project 3	660,85	6,559	<b>90%</b>	757 MB	379 MB	<b>50%</b>	
Cust C	Project 1	5,050,204	1,309,332	<b>73%</b>	41.56 GB	18.77 GB	<b>55%</b>	That's a reduction in Repository on Disk of 96% with only a 12% increase in database size. The number of files dropped by 96% as well. Impressive!
	Project 2	1,953,664	427,536	<b>75%</b>	13.46 GB	6.18 GB	<b>54%</b>	
	Project 3	2,064,290	484,041	<b>74%</b>	10.65 GB	3.72 GB	<b>65%</b>	
	Project 4	34,898	1,230	<b>96%</b>	2.99 GB	0.12 GB	<b>96%</b>	
Cust D	Project 1	26,248	13581	<b>48%</b>	59 GB	38 GB	<b>35%</b>	certainly we are really impressed ... It seems this feature alone will justify the upgrade to QC11.
	Project 2	9,771	132	<b>99%</b>	32 GB	0.9 GB	<b>97%</b>	
	Project 3	7,377	979	<b>86%</b>	19 GB	8.4 GB	<b>56%</b>	

# WHAT IS THE SMART REPOSITORY?

## – Abstraction of Logical files Vs Physical files

- New abstraction layer in the DB
- New physical FS structure
- Fully transparent to application level

## – No more duplicate files in QC Projects

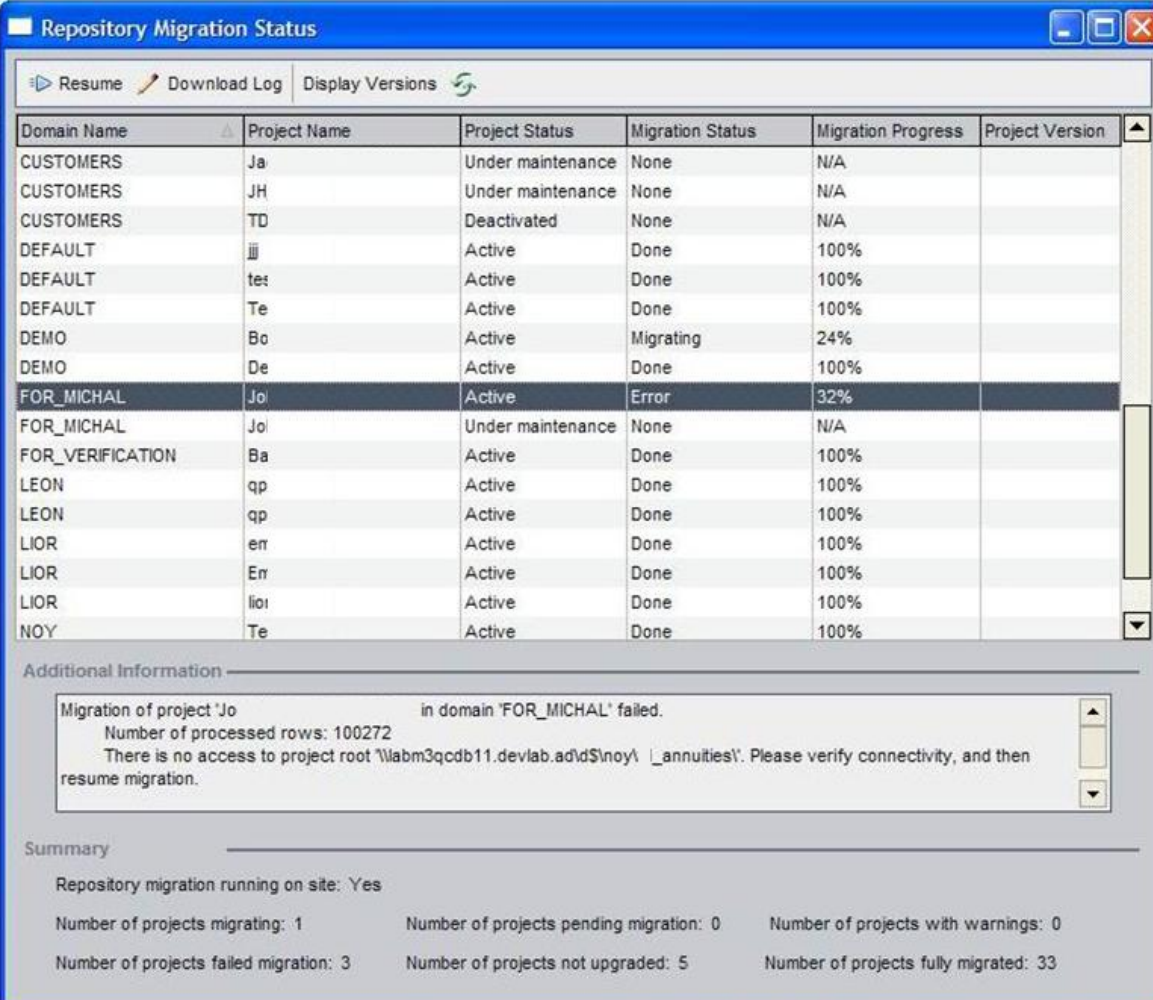
- Only one physical copy for all duplicate logical files

## – Reliable and transparent migration

- Fast and robust for projects in all scales

# REPOSITORY MIGRATION

- Runs fast
- Runs in background
- Low on resources
- Alerts on errors
- Ignores 'simple' errors
- Handles 'recoverable' errors
- Recovers progress



The screenshot shows a window titled "Repository Migration Status". It has a toolbar with "Resume", "Download Log", and "Display Versions". Below is a table with columns: Domain Name, Project Name, Project Status, Migration Status, Migration Progress, and Project Version. The table lists various projects and their migration states. One project, "FOR\_MICHAL" with project name "Jo", is highlighted in blue and shows an "Error" migration status at 32% progress. Below the table, there is an "Additional Information" section with a text box containing an error message: "Migration of project 'Jo' in domain 'FOR\_MICHAL' failed. Number of processed rows: 100272. There is no access to project root '\\labm3qcdb11.devlab.ad\d\$\\noy\ \_annuities'. Please verify connectivity, and then resume migration." At the bottom, a "Summary" section provides overall statistics.

Domain Name	Project Name	Project Status	Migration Status	Migration Progress	Project Version
CUSTOMERS	Ja	Under maintenance	None	N/A	
CUSTOMERS	JH	Under maintenance	None	N/A	
CUSTOMERS	TD	Deactivated	None	N/A	
DEFAULT	jij	Active	Done	100%	
DEFAULT	tes	Active	Done	100%	
DEFAULT	Te	Active	Done	100%	
DEMO	Bo	Active	Migrating	24%	
DEMO	De	Active	Done	100%	
FOR_MICHAL	Jo	Active	Error	32%	
FOR_MICHAL	Jo	Under maintenance	None	N/A	
FOR_VERIFICATION	Ba	Active	Done	100%	
LEON	qp	Active	Done	100%	
LEON	qp	Active	Done	100%	
LIOR	en	Active	Done	100%	
LIOR	En	Active	Done	100%	
LIOR	lioi	Active	Done	100%	
NOY	Te	Active	Done	100%	

**Additional Information**

Migration of project 'Jo' in domain 'FOR\_MICHAL' failed.  
Number of processed rows: 100272  
There is no access to project root '\\labm3qcdb11.devlab.ad\d\$\\noy\ \_annuities'. Please verify connectivity, and then resume migration.

**Summary**

Repository migration running on site: Yes

Number of projects migrating: 1	Number of projects pending migration: 0	Number of projects with warnings: 0
Number of projects failed migration: 3	Number of projects not upgraded: 5	Number of projects fully migrated: 33

# REQUIREMENTS MANAGEMENT



# The 4 Principles of Requirements Mgmt



## Capturing

requirements and having a "single version of the truth"

## Collaborating

on requirements to make sure the right thing is being captured

## Linking

requirements to other development assets - tests, defects, code...

## Standardizing

requirements so that everyone works in a common way



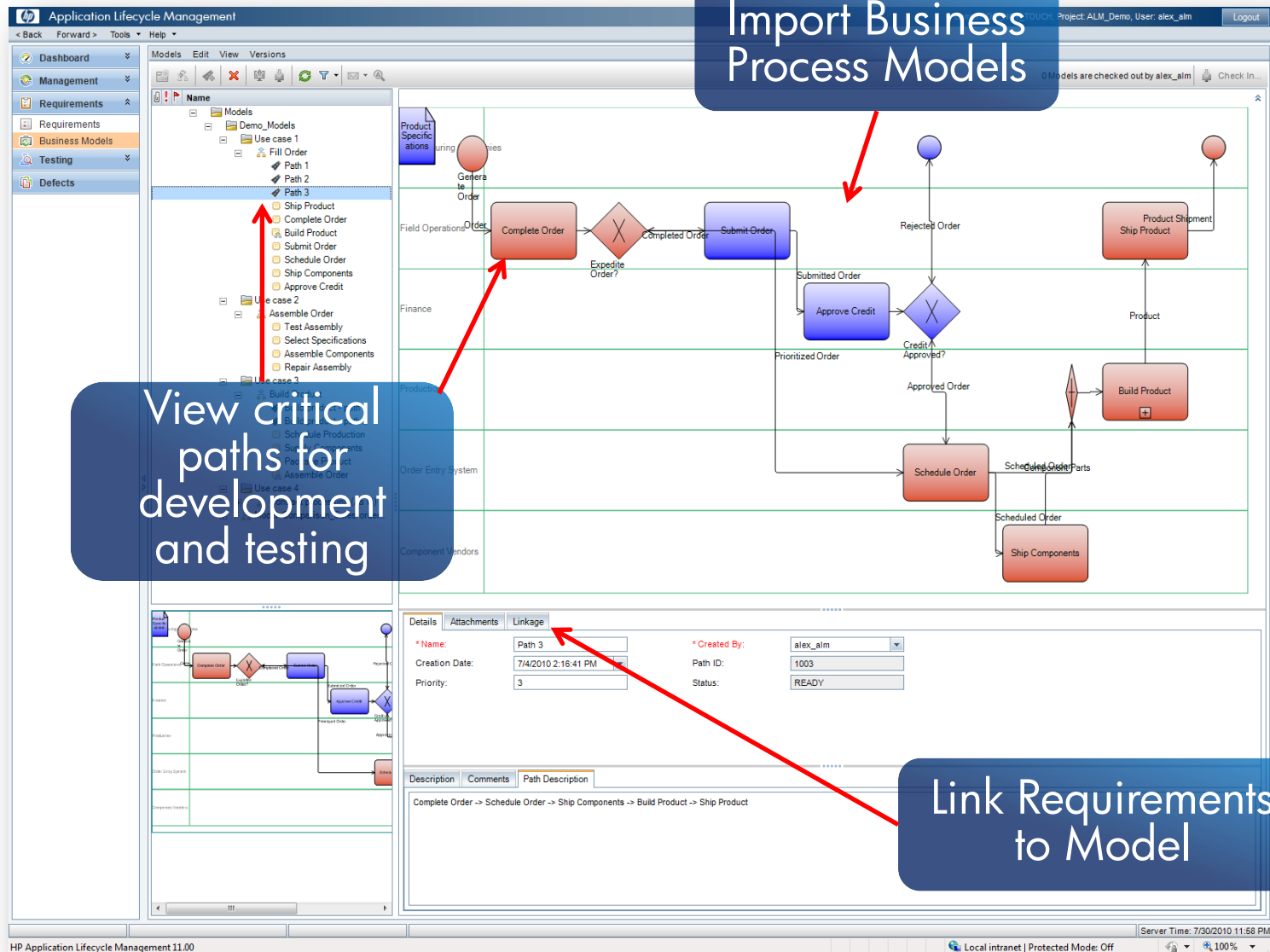
# Business Process Model (BPM) Integration

# Customer Challenges



# Business Process Model (BPM) Integration

## Requirements Management



# Business Process Model (BPM) Integration

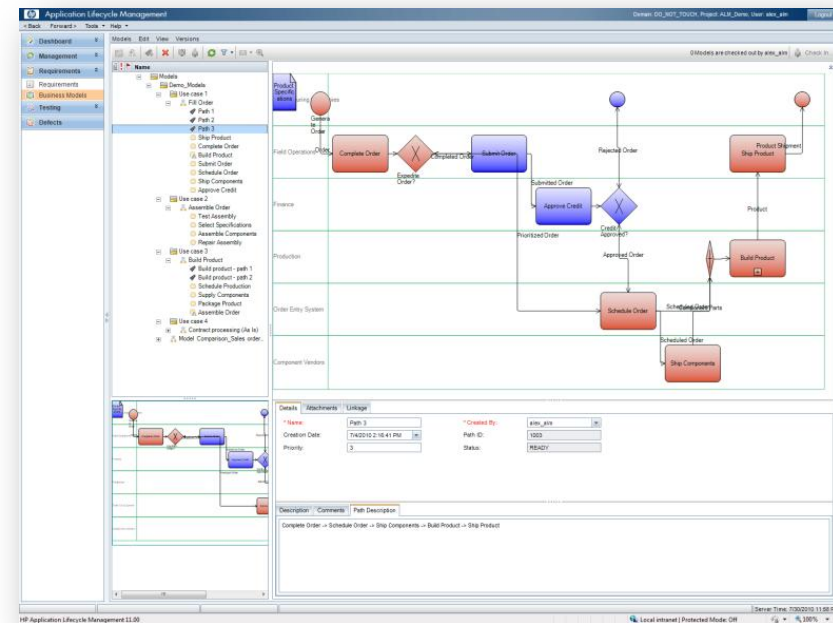
## Requirements Management

### Other Features

- Automatically generate requirements hierarchy
  - Mapping requirements directly to BPM
- Supports standard BPMN format
  - i.e. Provision, Aris

### Customer Value

- BPM available to a wider audience
  - Developers, QA
- Clear end to end business process communication
  - Better testing; understand what can be componentized
- Improvement in requirements coverage



# New Rich Text Editor & Requirements templates

## Requirements Management

### Customer Challenges

- BAs comfortable using MS Word
  - Inhibits new tool adoption
- *“Requirements management tools are hard to use”*

**The Result: No ‘single point of truth’ for requirements**

- Capturing requirements and getting the right data
  - Lack of standardization
  - Requirement details missed
  - Inconsistent requirements (High amounts of Overwork & underwork)



# New Rich Text Editor

## Requirements Management

Entire content  
is searchable

HP Application Lifecycle Management

Domain: DO\_NOT\_TOUCH, Project: ALM\_Demo, User: alex\_alm Logout

Requirements Edit View Versions Favorites Analysis

0 Requirements are checked out by alex\_alm Check In...

Details Rich Text Attachments Linked Defects Requirement Traceability Test Coverage Business Models Linkage Risk Assessment

**"Mercury Tours Application"**

**"Flight Reservation Service"**

**"Check Available Flight list"**

**Table of revision**

Revision number	Date of review	Reviewer	Status
1.0	01/25/2009	Alex Smith	In progress

**Alex Smith**

The Available Flights list must contain only flights that satisfy the conditions specified by the customer on a search. If the One-Way type of trip specified, the list of flights must contain only flights from origin to destination. If the Round Trip type is specified, the list of flights must contain both: the flights from origin to destination and returning flights.

**Feature main goals**

1. Ability to choose applicable flights from origin
  1. applicable by time
  2. applicable by cost
  3. applicable by fare type
3. Ability to choose applicable flights from origin to destination and back
  1. applicable by time
  2. applicable by cost
  3. applicable by fare type

[Link to functional specification location](#)

**Affected product areas list**

1. Flight Cost
2. Flight Details
3. Search condition

**Timeline table**

Functionality	Dev responsible	Planned data	Actual data	Priority	Comments
Available flight list	Cecil	03/05/2009		High	

INS Line: 1 Col: 1

Server Time: 7/31/2010 1:37 AM

HP Application Lifecycle Management 11.00 Local intranet | Protected Mode: Off





# Requirements Templates

## Requirements Management

HP Quality Center - Project Customization

Domain: TOMER, Project: Collecting Requirements

Help

User Properties  
Project Users  
Groups and Permissions  
Module Access  
Project Entities  
**Requirement Types**  
Project lists  
Automail  
Alert Rules  
Workflow  
Quality Project Management  
Report Templates  
Business Process Test

**Requirement Types**

Save New Type Remove Type Rename Type

Undefined  
Folder  
Group  
**Functional**  
Business  
Testing  
Business Model  
Document  
Non Functional Req

Details System Fields User Defined Fields **Rich Text Template**

Arial 8 B I U A ab 100

This is my template

**1. Project Drivers**  
**1.1. Project Reasons**  
<Write Here Project Reasons>

**1.2 Project Clients**  
<Write Here Project Clients>

**2.0 Functional Requirements**  
**2.1 Look and Feel**  
<Write Here Look&Feel>  
Add Data Here relevant to Look & Feel


**2.2 Usability**  
<Write Here Usability Requiements>

**3.0 Non functional Requirements**  
**3.1 Performance**  
<Write Here Performance Requiements>

**3.2 Operational**  
<Write Here Operational Requiements>

INS Line: 25 Col: 1

Define rich text template  
- Familiar interface

Specify exact requirement structure

Template per requirement type

# Custom Order Requirements

## Requirements Management

The screenshot displays the HP Quality Center Requirements Management interface. The left sidebar contains a navigation menu with the following items: Dashboard, Management, Requirements (selected), Business Models, Testing, and Defects. The main area is divided into a tree view on the left and a table view on the right. The tree view shows a hierarchy starting with 'Requirements', followed by 'Business Models', 'Mercury Tours Application', 'Online Travel Booking Services', 'Products/Services On Sale', 'Flight Reservation Service', 'Flight Search', and 'Search Conditions'. The table view lists the following requirements:

Name	Direct Cover...	Author	Req ID
Requirements	---	---	---
Business Models	---	---	---
Mercury Tours Application	---	---	---
Online Travel Booking Services	---	---	---
Products/Services On Sale	Not Covered	alex_alm	124
Flight Reservation Service	Not Covered	alex_alm	140
Flight Search	Failed	robert_alm	141
Search Conditions	Not Covered	shelly_alm	142
Origin And Destination	Failed	peter_alm	143
Flight Sheduler	Failed	robert_alm	144
Service Class	Not Completed	robert_alm	145
Airline Company	No Run	robert_alm	146
Tickets Quantity	Failed	robert_alm	147
Type Of Trip	Not Covered	robert_alm	148
Available Flights List	Not Covered	alex_alm	151
Flight Booking System	Failed	robert_alm	155
Online Travel Information Source	---	alex_alm	160
Itineraries Information	Not Covered	alex_alm	161
Maps	Not Covered	alex_alm	162
Travel Guides	Not Covered	alex_alm	163
Tips & FAQ	Not Covered	alex_alm	164

A red arrow points from a blue callout box to the 'Search Conditions' requirement row in the table. The callout box contains the text: 'Drag and drop to reorder requirements'.

# SPRINTER: ACCELERATED MANUAL TESTING



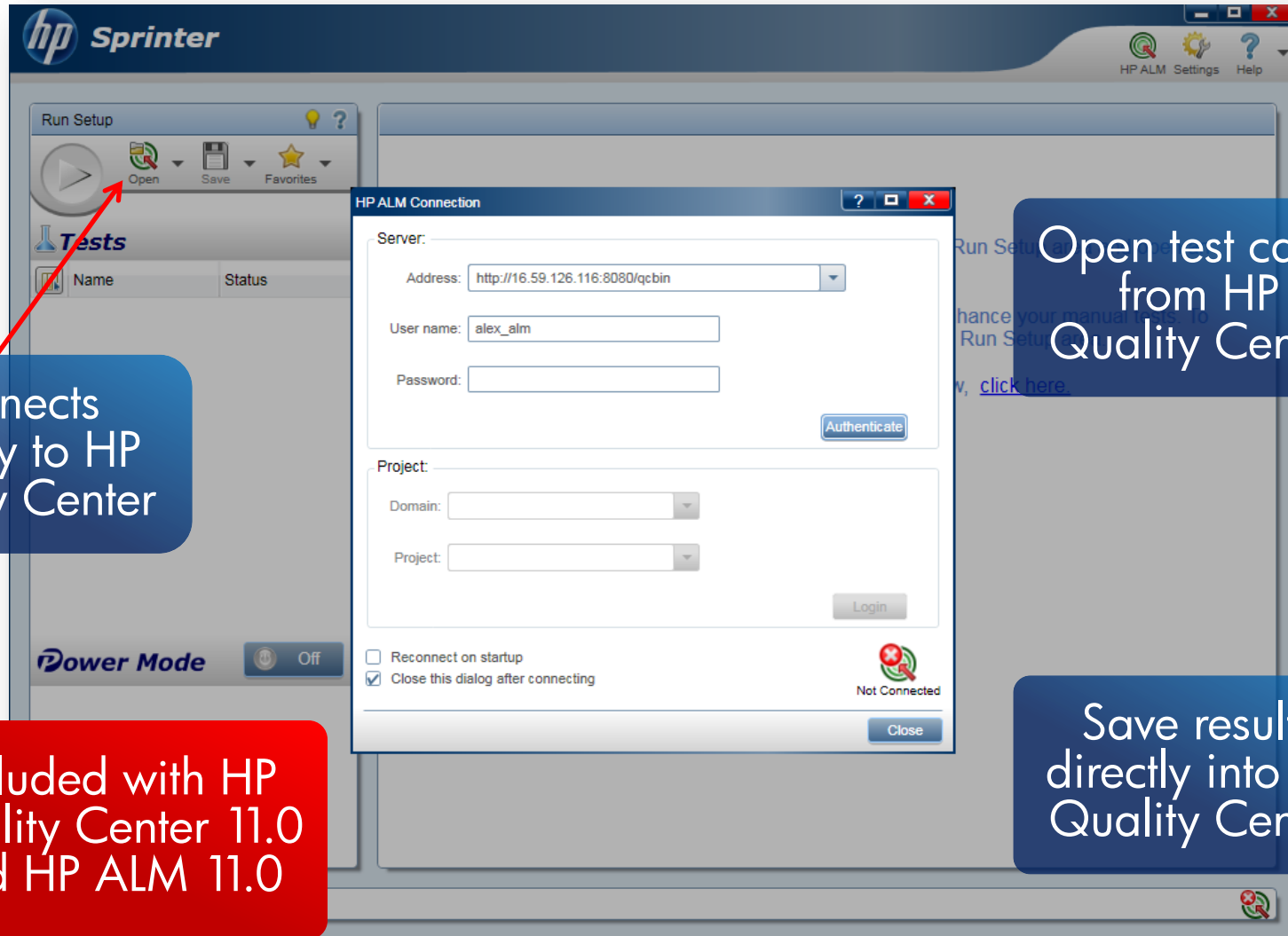
# Today's challenges with manual testing

## Customer Challenges

- QA teams spend significant time executing tests
  - Following and executing test steps is challenging
  - Repetitive test steps waste execution time
  - Testing multiple environments is time consuming
  - Entering data can be error prone and a chore
- Developers spend significant time figuring out bugs
  - Bug descriptions are never enough
  - There is always something missing the developer wanted

# Connects directly to HP Quality Center

HP Sprinter



Connects directly to HP Quality Center

Included with HP Quality Center 11.0 and HP ALM 11.0

Open test cases from HP Quality Center

Save results directly into HP Quality Center



# Test Execution

The screenshot shows a web browser window displaying the Mercury Tours website. The browser's address bar shows the URL <http://newtours.demoaut.com/>. The website features a navigation menu on the left with links like Home, Flights, Hotels, Car Rentals, Cruises, Destinations, and Vacations. The main content area includes a 'Featured Destination' for Aruba, a 'Find A Flight' section with a sign-in form, and a 'Destinations' section. Overlaid on the browser are three blue callout boxes with red arrows pointing to specific browser elements: 'Data Inject', 'Run Control (2)', and 'Macros'. A fourth blue callout box points to the 'Tools' menu in the browser's top right corner. A red callout box points to the 'Test steps for execution' window, which is a separate application window showing a list of test steps. The test steps are numbered 1 through 5, with step 3 'Select flight' expanded to show sub-steps. The 'Expected Result' section states: 'All the data is accurate according to previous steps.' The status bar at the bottom of the browser shows 'Internet | Protected Mode: Off' and '100%' zoom.

one cool summer ARUBA

MERCURY TOURS

SIGN-ON REGISTER SUPPORT CONTACT

Home Flights Hotels Car Rentals Cruises Destinations Vacations

Featured Destination ARUBA

Oct 19, 2009

Find A Flight

Registered users can **sign-in** here to find the lowest fare on participating airlines.

User Name:

Password:

Sign-In

Destinations

Find detailed information about your destination.

Read about our featured vacation destinations.

Register here to join Mercury Tours!

Travel @ About.com

Test steps for execution

1. Login

2. Find flight

3. Select flight

Select flight

1. Change the flights selections.

2. Fill the prices of the flights No Value + No Value

4. Book a flight

5. Review the Itinerary details

Review the Itinerary details

1. Validates that all the data that appears in the Itinerary is correct and that it is according to the data that you filled in previous steps.

Expected Result:

All the data is accurate according to previous steps.

Marked Steps: 3 out of 5

Easy to use, unobtrusive and maximizes application under test real estate

# Screen Annotation and Tools

Annotation  
Tools

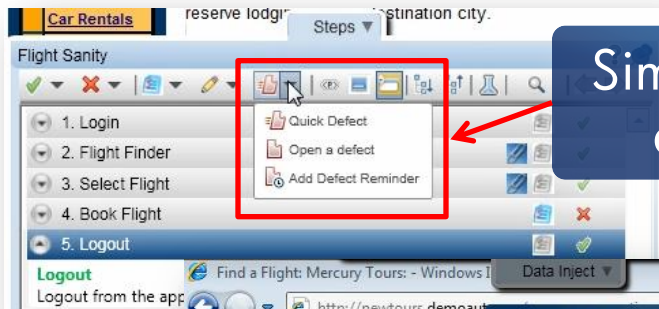
Check application  
elements  
- color, position

Check this issue

Annotate directly  
on the screen

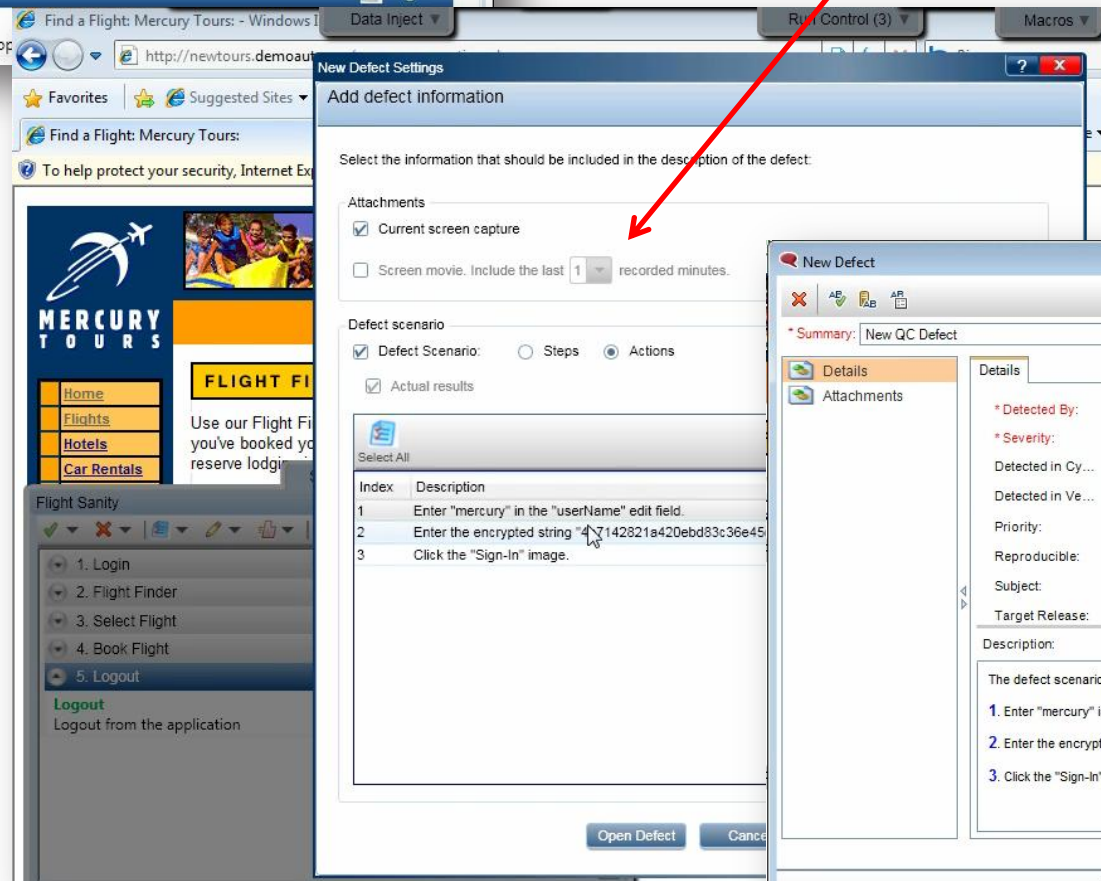
Clearly communicate  
defects to developers  
using visual tools

# Log defects in QC

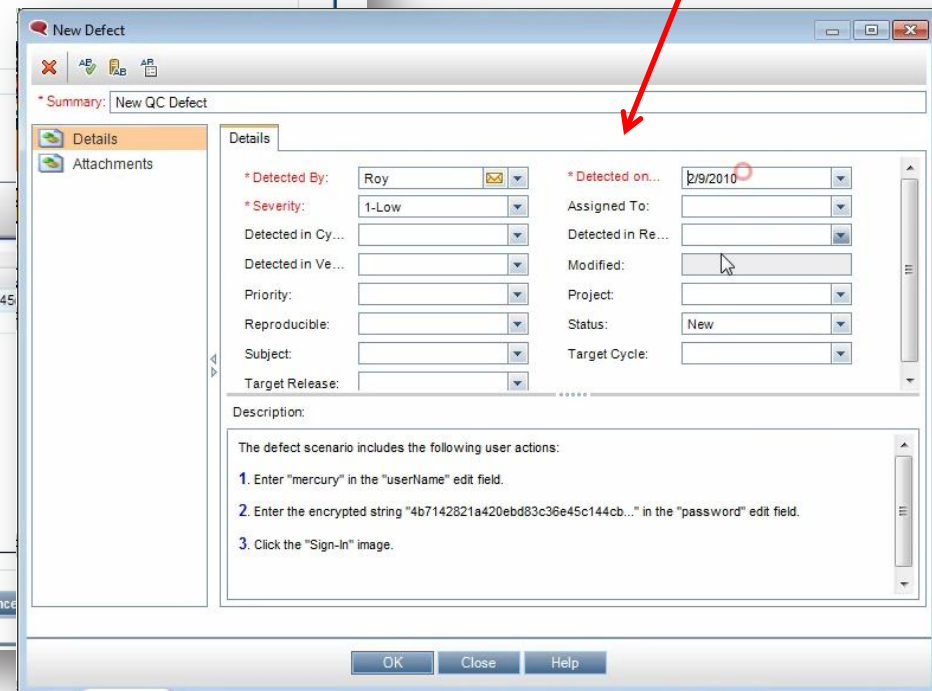


Simply create a defect

Easily give developer the most possible information



Create defect without entering QC





# Data Injection

The screenshot shows a web browser window displaying a flight booking form. A 'Passengers Details' window is open, showing a table of data. A red arrow points from a blue callout box to the 'Data Inject' button in the tool. Another red arrow points from a red callout box to the 'SECURE PURCHASE' button at the bottom of the form.

First Name	Last Name	Meal
David1	Cohen	Low Calorie
Albert	Einstein	Bland
Charlie	Chaplin	Hindu
Dan	Boterman	Vegetarian
Marilyn	Monroe	No preferen

**Automatically insert data into the application**

**Huge time savings on most tedious manual testing activity**

Book a Flight: Me...  
Run Control (13) Macros  
Passengers Details  
First Name: Last: Meal  
David1 Cohen Low Calorie  
Albert Einstein Bland  
Charlie Chaplin Hindu  
Dan Boterman Vegetarian  
Marilyn Monroe No preferen  
Data Inject  
Billing Address Ticketless Travel  
Address: 1325 Borregas Ave.  
City: Sunnyvale  
State/Province: CA Postal Code: 94089  
Country: UNITED STATES  
Delivery Address Same as Billing Address  
Address: 1325 Borregas Ave.  
City: Sunnyvale  
State/Province: CA Postal Code: 94089  
Country: UNITED STATES  
SECURE PURCHASE  
Done Steps Internet | Protected Mode: Off 100% hp

# Exploratory Testing

HP Sprinter

Most innovative tool  
available to communicate  
exploratory testing  
actions and details

- Becoming more common with Agile adoption
- Used to test how the software is working and handles different actions in order to uncover defects quickly

**Challenge:** The history or actions that led to that outcome cannot be communicated as the test was ad-hoc and wasn't following a specific test case or use case

## With HP Sprinter:

- **You can keep a record and log of all the user actions you performed during your test**
- **Increase the value of exploratory testing by better communicating what lead to the result or defect**



# Mirror Testing

The screenshot shows a remote desktop window titled 'vmftqa16.devlab.ad - Remote Desktop'. The browser displays the Mercury Tours website. A task manager window is open in the bottom-left corner, showing three processes: 'vmftqa15' (0% CPU, red border), 'vmftqa12' (0% CPU, red border), and 'vmftqa24' (22% CPU, green border). A red arrow points from the 'Test multiple environments at the same time' text to the 'vmftqa15' process. The website features a 'Featured Destination' for Aruba, a 'Find A Flight' search bar, and a 'Sign-in' form. A 'Tour Tips' section at the bottom includes a tip about carrying a travel first aid kit.

Test multiple environments at the same time

Huge value to customers:

- External facing applications
- Localization
- Different backend configs.

© 2005, Mercury Interactive (v. 011003-1.01-058)

# Manual testing game changer

HP Sprinter

Easy to use and unobtrusive

Visually capture and record test actions and results to improve communication and accelerate defect remediation

Automate data entry

Automatically log exploratory testing

Simultaneously test against multiple environments



# PROJEKT PLANNING & TRACKING



# PROJECT PLANNING & TRACKING

## Customer Challenges

- Manager visibility into project progress and status
- Team visibility into key project milestones
- Proactive adjustment of plans when project is not on track
- Poor quality discovery before impact on schedule

# PROJECT PLANNING & TRACKING

## Requirements Progress

Req Reviewed	92%
Req Approved	75%

## Development Progress

Req Implemented	85%
Tests Reviewed	95%

## Testing Progress

Defects High	45
Defects Med	95
Test Exec	78%
Tests Passed	90%

Defects High	10
Defects Med	25
Test Auth	93%
Test Exec	98%
Tests Passed	89%

## E2E Testing

Defects High	0
Defects Med	15
Test Exec	98%
Tests Passed	92%

## Readiness Assessment

Requirements  
Authoring

Development

Test Authoring

Test  
Execution

Integration  
E2E Testing

User  
Acceptance  
Testing

Functional, SOA , Performance and Security

January Enterprise Release



# RELEASE MILESTONES

ALM 11  
ONLY

The screenshot shows the HP ALM 11 web interface. On the left, the 'Releases' tab is selected in the 'Manag...' sidebar. A red arrow points from the 'QC Maya' release under the 'QC' folder to a black box labeled 'Define releases'. Another red arrow points from the 'Milestones' tab in the top navigation bar to a black box labeled 'Define milestones'. Below this, a third red arrow points from the 'KPIs' tab to a black box labeled 'Define KPI's for milestone'. The 'Milestones' table lists three milestones: Feature Freeze, Code Freeze, and GA. The 'KPIs' table lists various KPI types such as Defects Fixing Rate, Tests Planned, Requirements Coverage, Active Critical Defects, Tests Readiness, and Active Defects.

**Define releases**

**Define milestones**

Name	Start Measuring Date	Due Date
Feature Freeze	01/02/2009	31/01/2010
Code Freeze	12/12/2008	14/07/2010
GA	12/12/2008	15/07/2010

**Define KPI's for milestone**

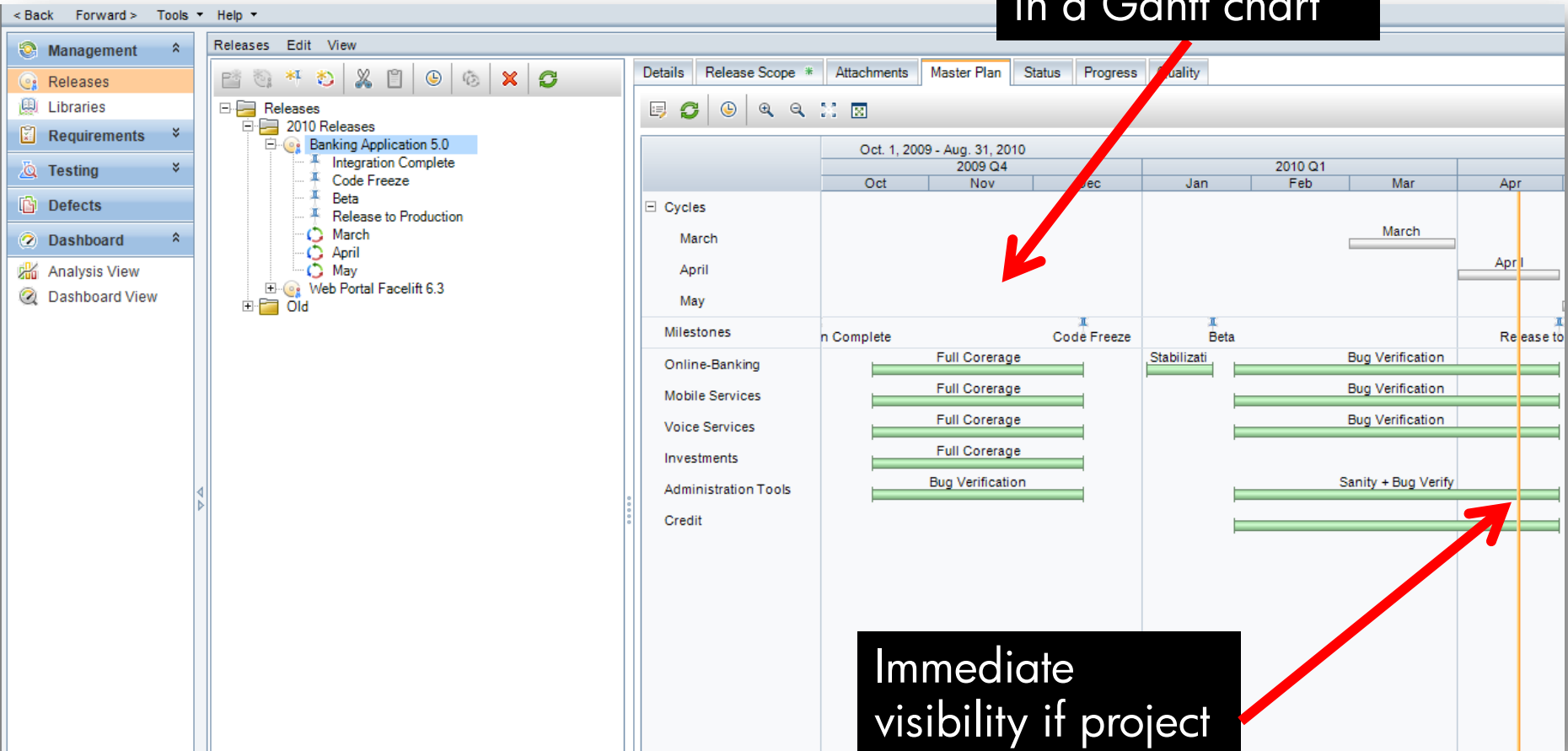
Name	KPI Type
Defects Fixing Rate	Defects Fixing Rate
Tests Planned	Tests Planned
Requirements Coverage	Requirements Coverage
Active Critical Defects	Active Critical Defects
Tests Readiness	Tests Readiness
Active Defects	Active Defects

Server Time: 24/11/2009 18:05  
Internet | Protected Mode: Off | 100%

# MASTER PLAN

ALM TOOL ONLY

Track milestones  
in a Gantt chart

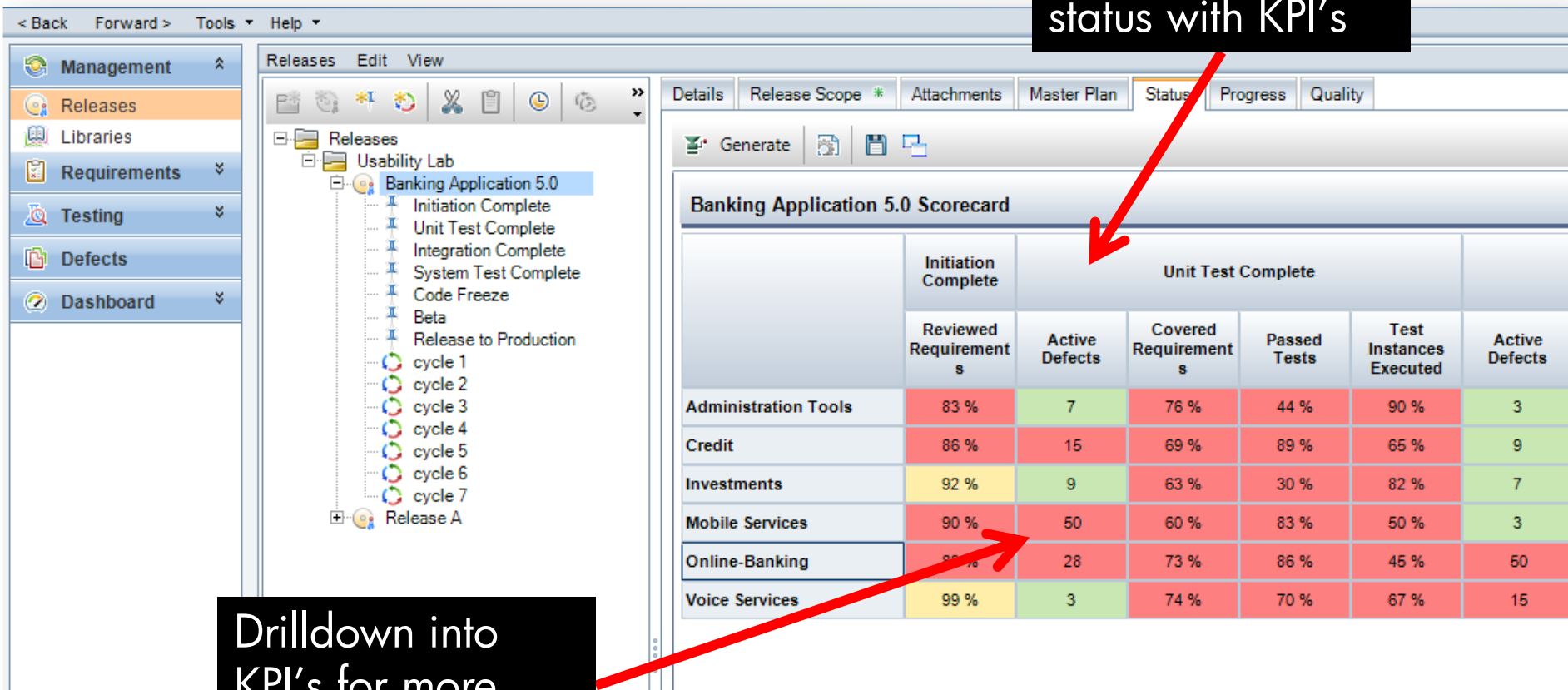


Immediate  
visibility if project  
is delayed

# SCORECARD

ALM 11  
ONLY

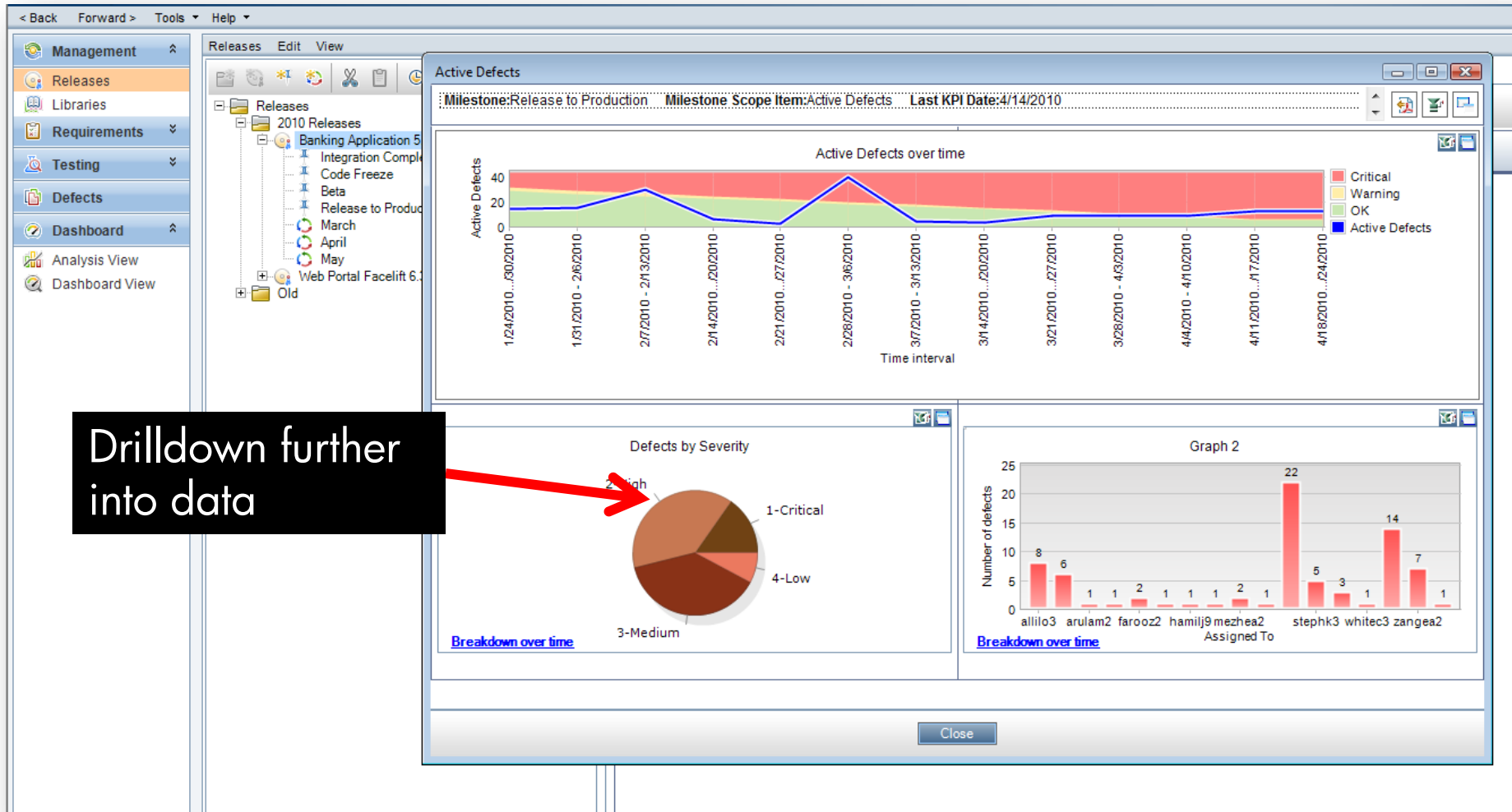
Track release progress and status with KPI's



Drilldown into KPI's for more detail

# SCORECARD DRILLDOWN

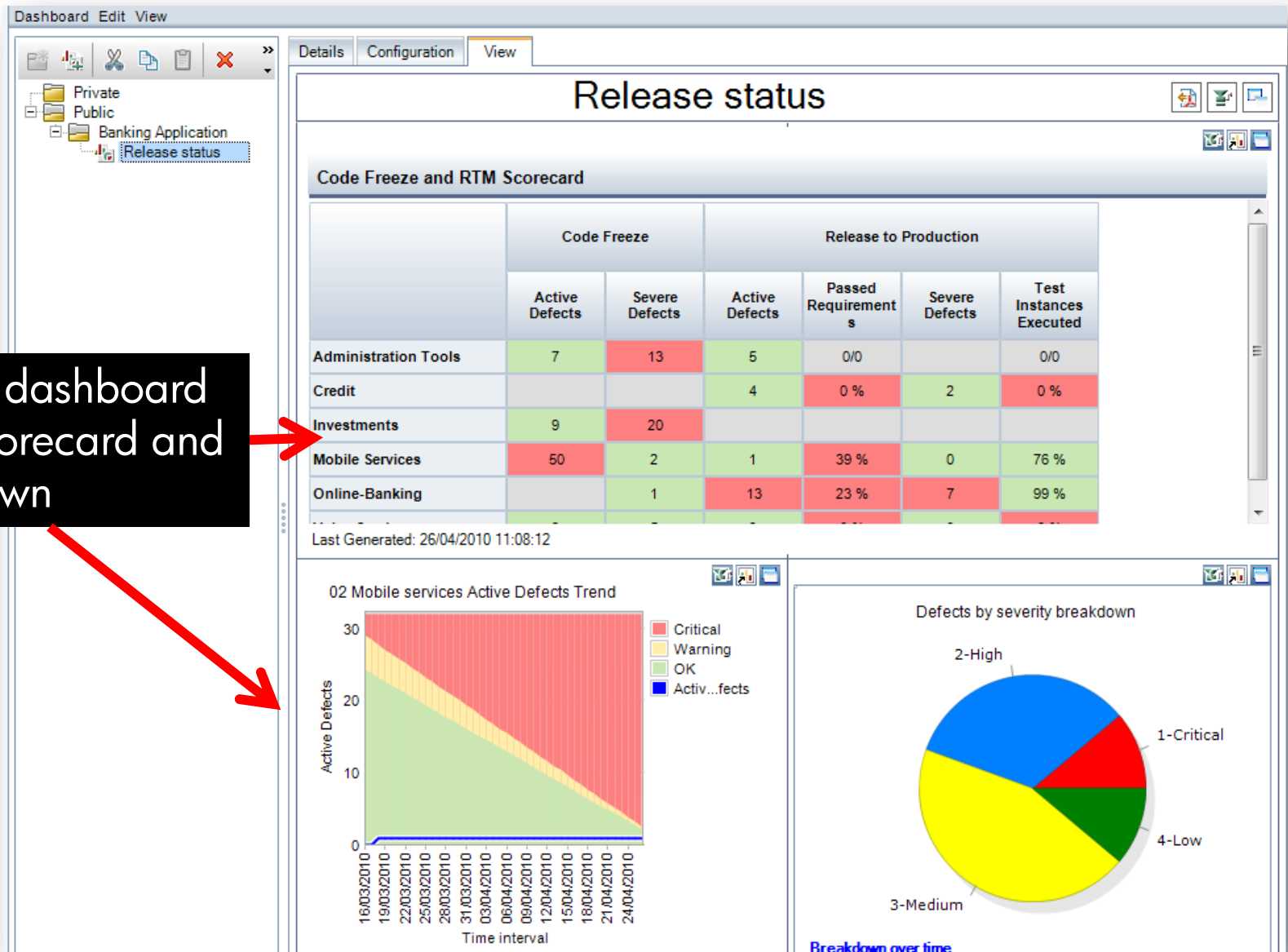
ALM TOOL ONLY





# DASHBOARD PAGE

ALM 11  
ONLY



Create dashboard with scorecard and drill down

# SHARE POINT / WIKI INTEGRATION

ALM TOOL ONLY

Banking Application - Quality Center - HP R&D Wiki - Windows Internet Explorer

File Edit View Favorites Tools Help Links athp - Home R&D Wiki CD Finder Center Lab13 Lab Manager Reports Demo QC Code Search UI M

http://mdwiki.atlanta.hp.com/confluence/display/qc/Banking+Application

HP Quality Center 11.00 Banking Application - ...

Dashboard > Quality Center > ... > Yaron's Feature Team > Banking Application

## Banking Application

2 Added by [Neva Weingarten](#), last edited by [Ido Hadanny](#) on Mar 28, 2010 ([view change](#))

### Banking Application in The News

"Just the place for a Snark!" the Bellman cried,  
As he landed his crew with care;  
Supporting each man on the top of the tide  
By a finger entwined in his hair.

"Just the place for a Snark! I have said it twice:  
That alone should encourage the crew.  
Just the place for a Snark! I have said it thrice:  
What i tell you three times is true."

The crew was complete: it included a Boots--  
A maker of Bonnets and Hoods--  
A Barrister, brought to arrange their disputes--  
And a Broker, to value their goods.

### The Banking Marketplace

A Billiard-maker, whose skill was immense,  
Might perhaps have won more than his share--  
But a Banker, engaged at enormous expense,  
Had the whole of their cash in his care.

There was also a Beaver, that paced on the deck,  
Or would sit making lace in the bow:  
And had often (the Bellman said) saved them from wreck,

### Banking Application 5.0 Release

#### Code Freeze and RTM Scorecard

	Code Freeze		Release to Production			
	Active Defects	Severe Defects	Active Defects	Passed Requirements	Severe Defects	Test Instances Executed
Administration Tools	7	13	5	0/0		0/0
Credit			4	0 %	2	0 %
Investments	9	20				
Mobile Services	50	2	1	39 %	0	76 %
Online-Banking		1	13	23 %	7	99 %
Voice Services	3	5	3	0 %	0	0 %

\* Data updated to: 4/14/10 11:16:00 AM. KPIs are calculated at predefined hours on a daily basis. KPI calculations end when a milestone reaches its due date.

[Go to scorecard in Quality Center](#)

### Check Out Status of Banking Application

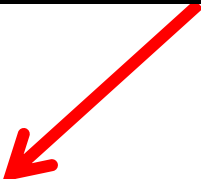
#### Code Freeze

- [Product Catalogue](#)
- [Billing](#)
- [CRM](#)
- [Self Service](#)

#### RTM

- [Product Catalogue](#)
- [Billing](#)
- [CRM](#)
- [Self Service](#)

**Publish scorecards and graphs in HTML pages**



# What do you get in HP ALM 11.00?

- All HP Quality Center Enterprise Functionality and Modules

+

- Project Planning & Tracking



- Track and measure project milestones and KPIs

- Process Enablement

- Enable centralized management and enforcement of consistent workflows and processes

- Asset Sharing and Reuse

- Reduce duplication of effort through asset sharing and reuse.

- Cross Project Reporting

- Gain visibility into entire application portfolio and aggregate reporting

- Defect Sharing

- Share defects across multiple projects

- Unlimited High Availability Server

- Facilitates enterprise scalability

# TEMPLATE BASED REPORTS



# TEMPLATE BASED REPORTS

## Template creation

The screenshot shows the HP Quality Center interface with a Microsoft Word document titled 'Requirement Template.docx' open. The 'Template Creator' ribbon is active, showing options for 'Requirement Formatting', 'Insert Field', 'Insert Field Value', 'Insert Multiple Fields', 'Insert Custom Field', 'Connect to QC', 'Localize Strings', and 'Connect to QC'. A red arrow points from a text box to the 'Template Creator' ribbon.

«Section Name»

«Data\$ tart»

Field Name	Field Value	Field Name	Field Value
«Name Label»:	«Name»	«Req ID Label»:	«Req ID»
«PriorityLabel»:	«Priority»	«Requirement Type Label»:	«Requirement Type»
«AuthorLabel»:	«Author»	«Direct Cover Status Label»:	«Direct Cover Status»

«Description Label»:

«Description»

Create template reports with custom layout

# Template editing



# TEMPLATE BASED REPORTS

## Template report generation

Management

Requirements

Requirements

Business Models

Testing

Defects

Dashboard

Analysis View

Dashboard View

Analysis Edit View

Private

Public

Banking Application

Release2

Online Banking

New Template Report.docx

Requirements Coverage

Requirements Demo

Test Execution Report

Test1

Home

Insert

Page Layout

References

Mailings

Review

View

Calibri

12

Font

Paragraph

Styles

QC Auto...

Change Styles

Editing

Field Name

Field Value

Field Name

Field Value

Name:

APPLST-001

Req ID:

7

Priority:

Requirement Type:

Author:

sa

Direct Cover Status:

Not Covered

Description:

Sorting:

User can only choose to sort one category/column at a time.

Application List Module SDS v3.0.H.4, 2.5.7.2

Rich Text:

Field Name

Field Value

Field Name

Field Value

Name:

ASR1-001

Req ID:

23

Priority:

Requirement Type:

Author:

Direct Cover Status:

Not Covered

Generate template reports with QC data

Save template reports as Private or Public



# BUSINESS PROCESS TESTING



# BUSINESS PROCESS TESTING

## Customer Challenges

- Slow execution of BPT tests compared with standalone QTP
- Requirements not covered at BPT component level
- Test data not centralized & shareable
- BPT test script view usability not ideal

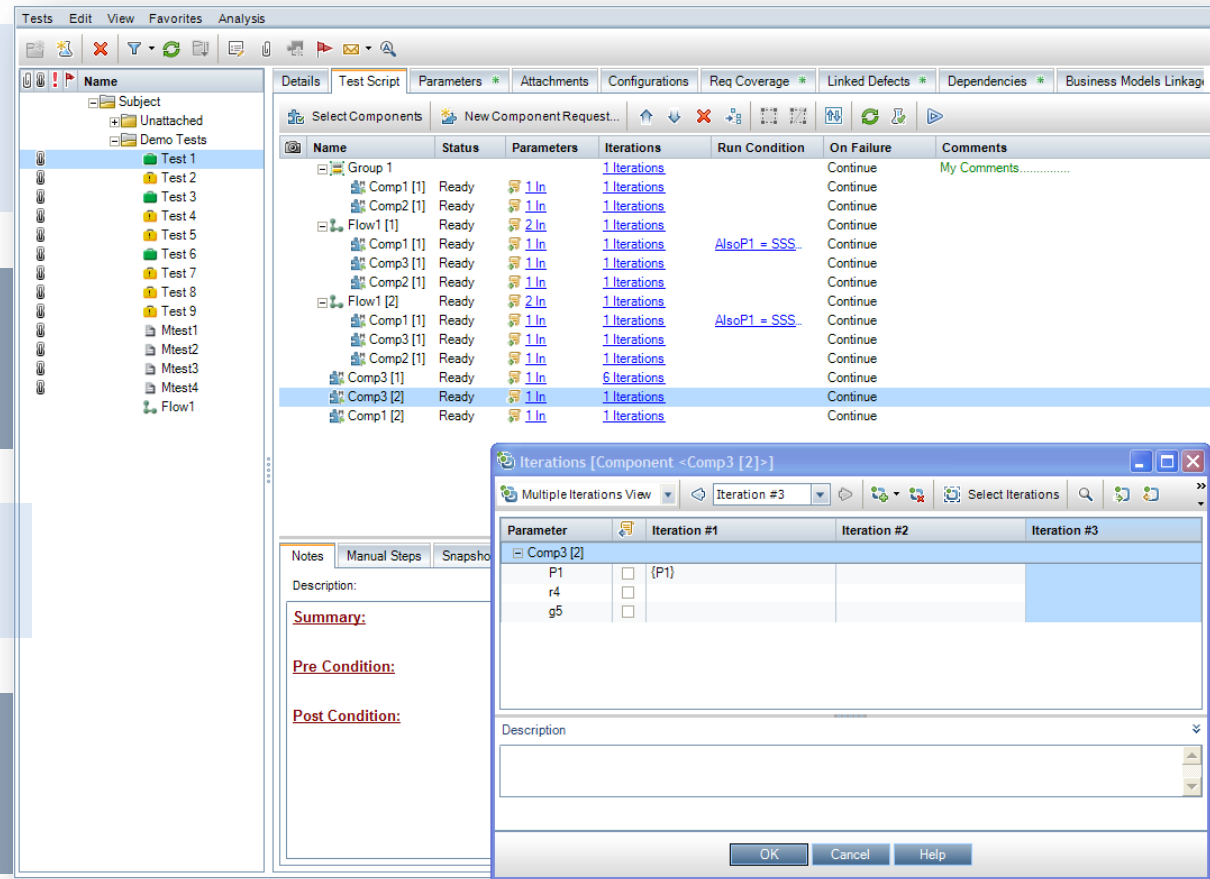
# BUSINESS PROCESS TESTING

1. Performance Improvements:  
Execution of BPT's  
Authoring of BPT's

2. Coverage Granularity:  
Data Awareness (by data)  
Criteria (by components)

3. Manual Execution:  
Support for QC Sprinter

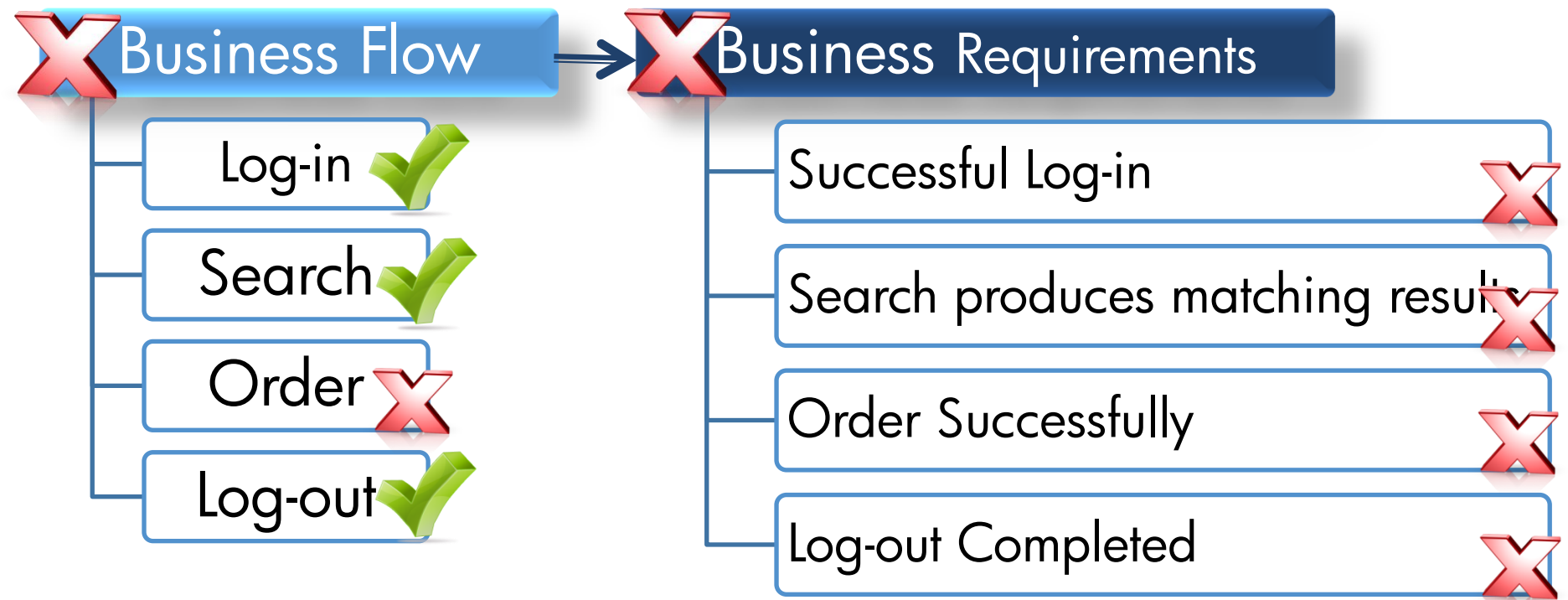
4. Usability Improvements  
Test Script view  
Component module



# BUSINESS PROCESS TESTING

## Requirements Coverage

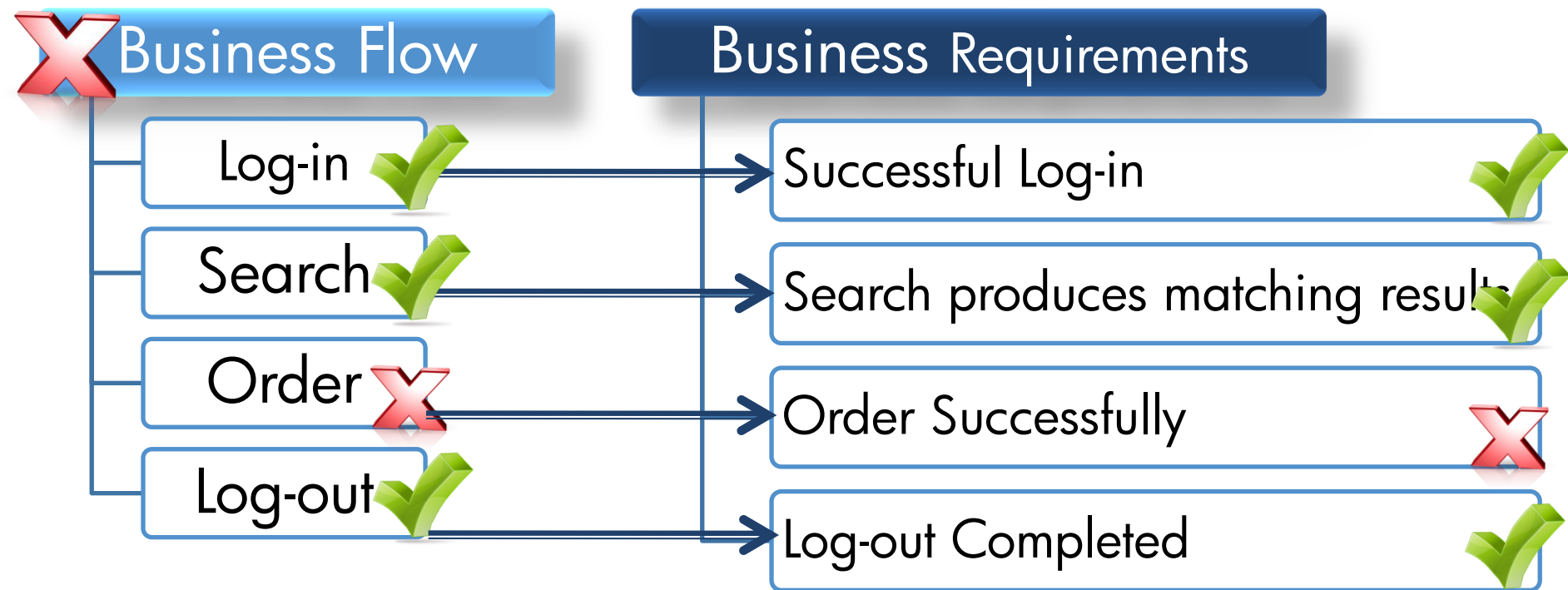
PAST ... TODAY



# BUSINESS PROCESS TESTING

## Requirements Coverage

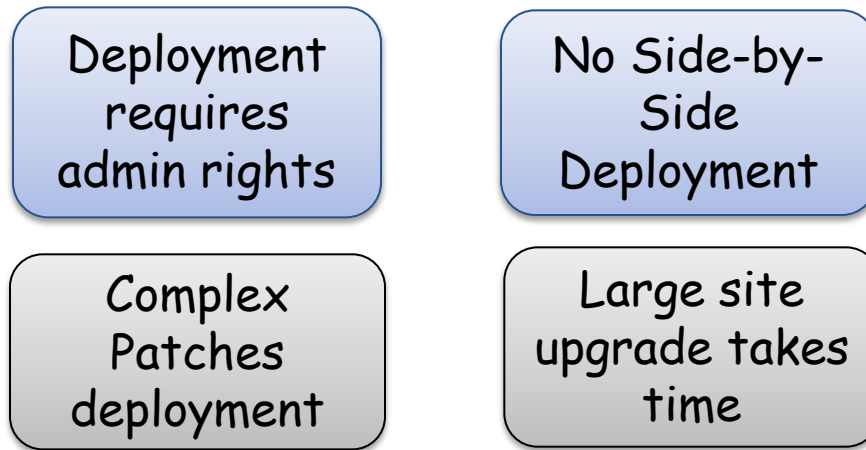
TODAY ... FUTURE



# QC DEPLOYMENT



# SIMPLIFIED QC CLIENT DEPLOMENT



Isolated directory + Registry free = Side by Side + Admin free\*

\*Prerequisites: .NET Framework 3.5 SP1 and Visual C++ 2005 SP1 Redistributable



# WHAT ELSE



# New Environment Support

HP Quality Center and HP Application Lifecycle Management 11.00

## Server Environments

- Windows Server 2008 (64 Bit)

## Database Servers

- SQL Server 2009 SP1
- Oracle 11g RC2

## Client Environment

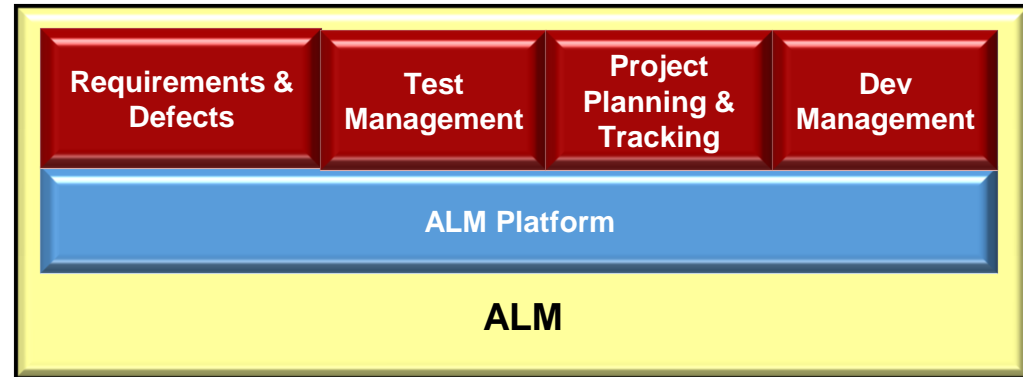
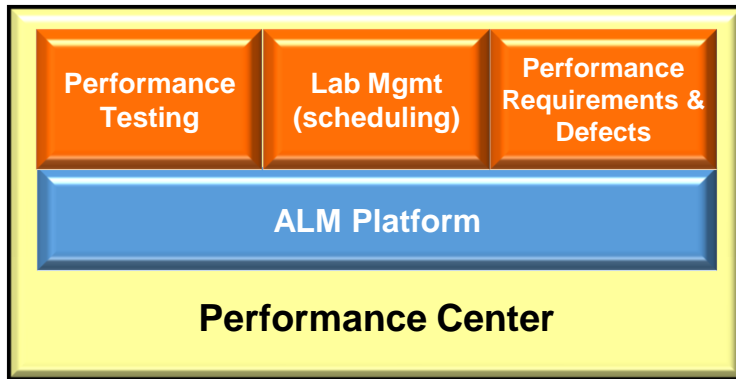
- Windows 7 (32 Bit)
- Internet Explorer 8

## Add-ins

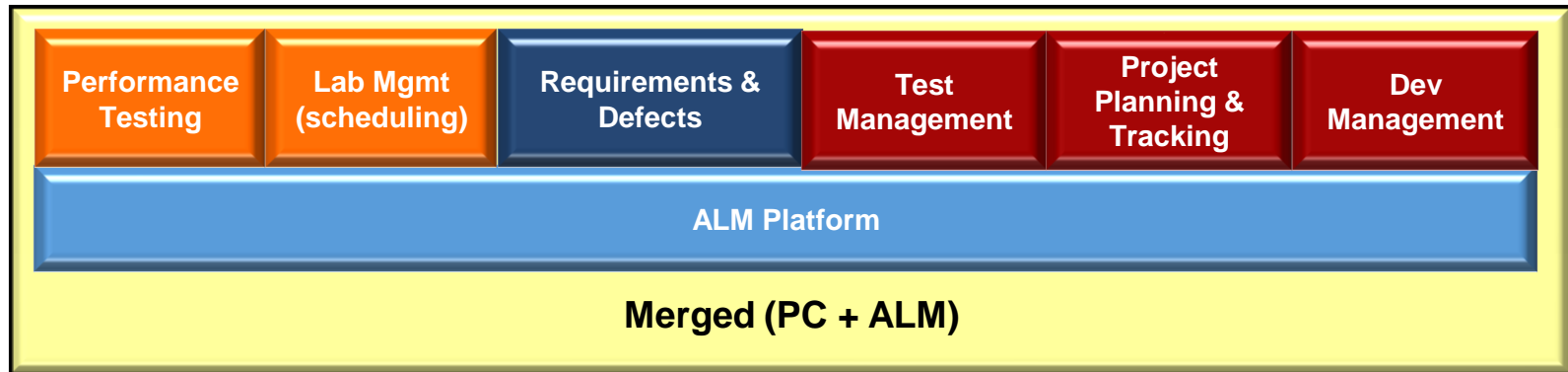
- MS Office 2010

# Performance Center 11.0

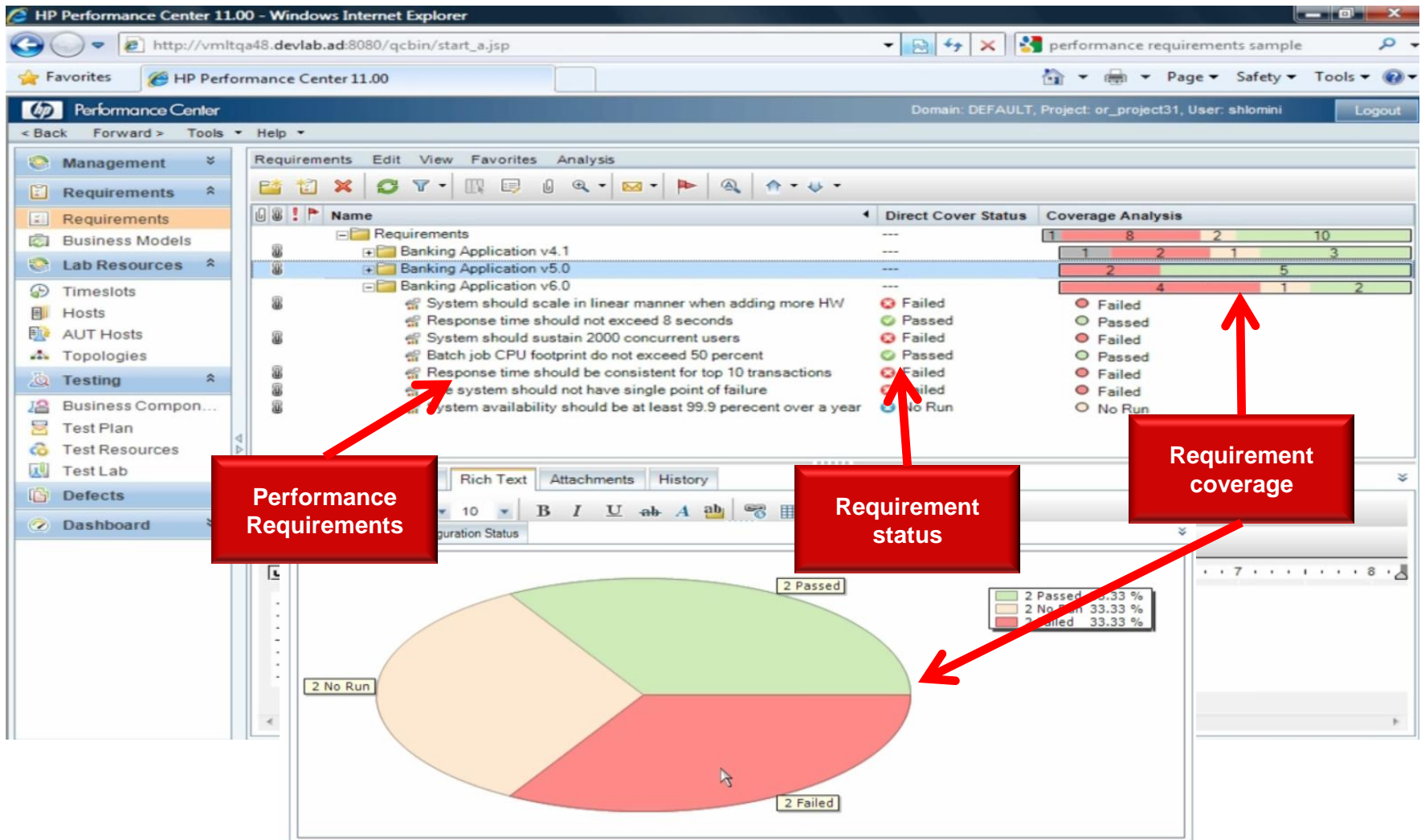
## 1. Stand-alone PC (customer may or may not have either ALM or QC)



## 2. PC & ALM Combined (PC does not integrate with QC. Only with ALM)



# Performance Center 11.0



# To C More ...

HP **SOFTWARE UNIVERSE** 2010  
NOV 30-DEC 2 | BARCELONA, SPAIN

SIMPLIFY.  
ACCELERATE.  
INNOVATE.



# Q&A

Outcomes that matter.